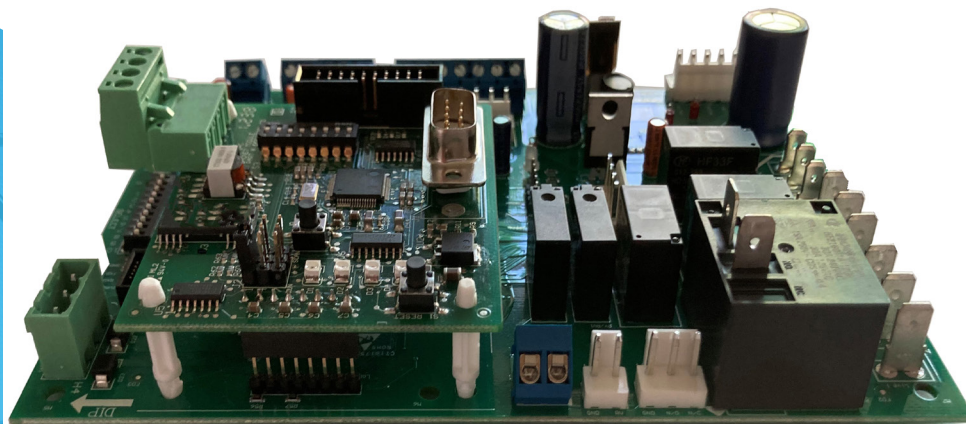


MICROTECH[®] SMARTSOURCE[®] WSHP CONTROLLER

MT2300 WSHP SOFTWARE DOWNLOAD AND CONFIGURATION

- WSHP UNIT CONTROLLER
- I/O EXPANSION MODULE
- BACNET[®] COMMUNICATION MODULE



- SMARTSOURCE[®] HORIZONTAL UNITS
- MODELS: SCH/SDH, SMH/SNH, AND SSH/STH
- R32 REFRIGERANT

General Information	3
Description	3
Hazardous Information Messages	3
Reference Documents	3
Introduction	4
Getting Started	4
Download and Configuration	6
Download and Install J-Flash Programming Software	6
Download and Configure Unit Controller and I/O Module Firmware	7
Download BACnet Comm Module Firmware	10
Troubleshooting and FAQ	13
Service and Support	13
Revision History	18

© 2023 Daikin Applied Americas Inc. d/b/a Daikin Applied, Minneapolis, MN. All rights reserved throughout the world. Daikin Applied reserves the right to change any information contained herein without prior notice. This document contains the most current product information as of this printing. For the most up-to-date product information, please go to www.DaikinApplied.com.

TM® MicroTech, MT2300, SmartSource, and Daikin Applied are trademarks or registered trademarks of Daikin Applied Americas Inc. The following are trademarks or registered trademarks of their respective companies: BACnet from American Society of Heating, Refrigeration, and Air-Conditioning Engineers, Inc; J-Link, JFlash and Segger from Segger Microcontroller; and Windows from Microsoft Corporation.

General Information

Description

This manual describes how to download and configure the MicroTech® SmartSource® WSHP (MT2300) unit controller baseboard, I/O expansion module, and BACnet communication module. The software download process covered in this manual applies to SmartSource Single/Two Stage and Dual Compressor WSHP R32 models.

The content is intended for support personnel and field service technicians familiar with controls.

It is assumed that hardware has been installed and is functioning properly. Refer to [Table 1](#) for MicroTech MT2300 controls hardware part numbers and [Reference Documents](#) for product manuals.

Hazardous Information Messages

DANGER

Danger indicates a hazardous situation, which will result in death or serious injury if not avoided.



WARNING

Warning indicates a potentially hazardous situations, which can result in property damage, personal injury, or death if not avoided.



CAUTION

Caution indicates a potentially hazardous situations, which can result in minor injury or equipment damage if not avoided.

NOTICE

Notice indicates practices not related to physical injury.

Reference Documents

Number	Company	Title	Source
ANSI/ASHRAE	American Society of Heating, Refrigerating, and Air Conditioning Engineers	A Data Communication Protocol for Building Automation and Control Networks	www.ashrae.org
ED 19129	Daikin Applied	SmartSource MT2300 WSHP Network Protocol Information Manual	www.DaikinApplied.com
OM 1364		SmartSource MT2300 WSHP Unit Controller Operation Manual	
IM 1363		SmartSource MT2300 WSHP BACnet Communication Module Installation Manual	
IM 956		Temperature Sensors for WSHP Unit Controllers	

Introduction

Getting Started

This section describes the programming tools and instructions for downloading and configuring the MicroTech SmartSource (MT2300) WSHP unit controller baseboard, I/O expansion module, and BACnet communication module.

Refer to [Table 1](#) for MicroTech (MT2300) WSHP hardware and software part numbers and [Table 2](#) for programming tools and specifications.

Terminology

MT2300 Unit Controller

The WSHP baseboard hardware used with SmartSource Horizontal Compact Single/Two Stage or Dual Compressor WSHP R32 unit model applications.

I/O Expansion Module

Optional board that provides additional capability for variable speed fan PWM, compressor high speed or second compressor, electric and hydronic heating, waterside economizer, and dehumidification control inputs/outputs. The I/O expansion module connects to the unit controller baseboard with an interface cable. It is included when any of these options have been selected with the unit.

J-Flash File

The project file type used to specify the Jflash software configuration settings. There is a separate J-Flash file for the baseboard, I/O expansion module, and BACnet module.

Segger Programmer Tools

The Segger Microcontroller J-Link PLUS hardware and J-Flash software tools are used to download firmware to the MT2300 WSHP controller baseboard, I/O expansion module, and BACnet communication module board microcontrollers (MCU).

NOTE: The J-Link PLUS hardware includes the license that enables the use of the J-Flash software.

MCU

The microcontroller unit chip. It uses embedded Flash memory to store and execute the application.

SWD

Serial Wire Debug (SWD) electrical interface is used to program and debug the ARM microcontrollers on the MT2300 unit controller baseboard and MT2310 I/O expansion module.

Table 1: MT2300 WSHP Part Numbers

Part Numbers	Hardware	Software
MicroTech Unit Controller (Baseboard)	910384405	2507441020
I/O Expansion Module	910384386	2507442020
BACnet Communication Module	668105901	2507443020

NOTE: *With one exception, the MicroTech MT2300 SmartSource WSHP unit controller, IO and BACnet software are not compatible with the previous MicroTech III WSHP hardware. The MT2300 controller baseboard and I/O expansion module hardware cannot be used to replace MicroTech III hardware. The exception is the BACnet communication module. Although the hardware is the same, it does require different software in order to be compatible with newer MicroTech (MT2300) controllers.*

Table 2: MicroTech (MT2300) WSHP Programming Tools - Unit Controller Baseboard and I/O Expansion Module

Programming Files Required for Baseboard (PN 910384405) and I/O Expansion Module (PN 910384386)
Renesas RA2L1 Family – Model R7FA2L1AB ARM Cortex–M23 MCU with 256 KB Flash, 32 KB RAM
The software is an Extended Hex format “.hex” type file along with the associated “.jflash” project files. All files must be saved to the local hard drive. The J-Flash project file name for the baseboard is “MT2300_ws hp.jflash” and the I/O expansion module project file name is “MT2310_ws hp.jflash”
Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com to request a copy of these files
Segger J-Link Plus Programming Hardware
Programming requires the Segger J-Link Plus hardware version 9 or newer
The J-Link Plus and technical support resources are available from the Segger website: J-Link Plus Programmer
Segger J-Link Plus Serial Wire Debug (SWD) Interface Cable
Programming requires an additional 9-Pin Cortex–M Serial Wire Debug (SWD) interface cable (Figure 2) that connects the J-Link programmer JTAG port to the SWD connector on the baseboard and I/O expansion module. The SWD interface cable is not included with the J-Link Plus programmer and must be purchased separately.
The cable and supporting documentation is available from the Segger website: J-Link Interface Cable
Segger J-Flash Programming Software
Segger J-Flash software and documentation pack can be downloaded from the Segger website: J-Flash Software
Specifications and Related Notes
Power to unit controller baseboard: 24 VAC
I/O expansion module obtains 5 VDC from the unit controller baseboard
SWD 10-Pin port located on baseboard and I/O expansion module are used only for programming
DIAGNOSTIC serial port on baseboard is used only for unit controller diagnostic purposes

Table 3: MT2300 WSHP Programming Tools - BACnet Communication Module

Programming Files Required for BACnet Communication Module (PN 668105901)
Microchip / Atmel – Model AT91SAMS256 ARM Cortex–M23 MCU with 256 KB Flash, 32 KB RAM
Downloadable software is in the Intel Extended Hex format with the “.hex” file extension along with the associated “MT2300_BACnet.jflash” J-Flash project file
Contact the Daikin Applied Technical Response Team at 315-282-6434 to request a copy of the BACnet files
Segger J-Link Plus Programming Hardware
Programming requires the Segger J-Link Plus hardware. The J-Link Plus can be purchased along with the specifications from the Segger website: Segger J-Link Programmer . Includes 20-Pin JTAG interface cable
Segger J-Flash Programming Software
Segger J-Flash software and documentation pack can be downloaded from the Segger website: J-Flash Software
Specifications and Related Notes
VDC power supplied from the baseboard to the BACnet communication module
The 20-Pin JTAG port on the BACnet communication module is used only for programming. See Figure 15 (P2)
The 9-Pin EIA-232 serial port on the BACnet communication module is available to configure the network communication settings and also for diagnostics. See Figure 15 (J1)

Download and Configuration

Download and Install J-Flash Programming Software

The following describes how to download and install the Segger J-Flash (J-Flash) programming software.

The J-Flash software is needed before downloading firmware to the WSHP unit controller baseboard, I/O expansion board, and/or BACnet communication module.

Getting Started

You will need the following:

- PC with a Windows-compatible operating system
- Segger J-Link PLUS programmer hardware (Table 2). Also see Note below

 CAUTION
<p>Only qualified personnel should download software to WSHP unit controller baseboard, I/O expansion module, or BACnet module hardware in the field. Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com for additional assistance.</p>

1. Acquire the Segger J-Link PLUS programmer (Figure 1) and 9-pin SWD interface adapter assembly (Figure 2) as described in Table 2. Figure 3 shows the programmer fully assembled for SWD (i.e. baseboard and I/O expansion board) configuration.

Figure 1: Segger J-Link PLUS Debugger/Programmer



Figure 2: Segger J-Link PLUS 9-Pin Adapter



Figure 3: Segger J-Link PLUS for SWD Configuration (Baseboard and I/O Expansion)



2. Download the latest 32 or 64-bit version of J-Flash software, depending on the PC operating system. Refer to the Segger website provided in Table 2.

NOTE: The J-Link programmer cable must not be connected to the PC during J-Flash software installation. Verify that this cable is not attached before proceeding.

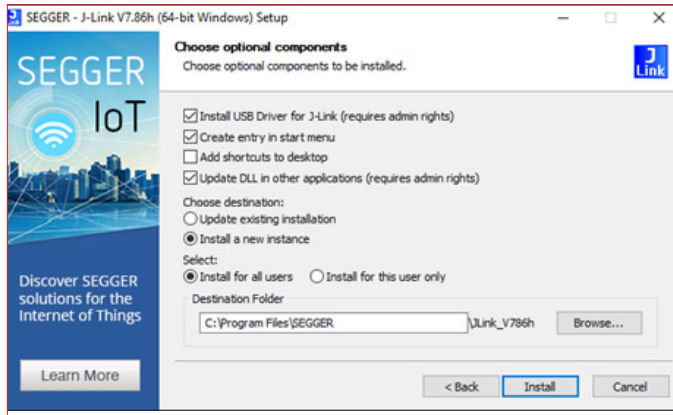
3. Begin the J-Flash software installation process by right clicking on the downloaded installer .exe file and choosing "Run as Administrator."
4. Configure the optional components as shown in Figure 5 and click Install.
5. After the software files have been installed, click Finish.
6. Connect the J-Link hardware to the USB port on the PC using the J-Link USB interface cable. This automatically installs the latest J-Flash software drivers.

The J-Flash software installation process is now complete. The WSHP unit controller baseboard, I/O expansion board, and BACnet module software can be downloaded as described in the following sections.

Figure 4: Segger J-Link PLUS for JTAG Configuration (BACnet Module)



Figure 5: J-Link Setup: Optional Component Settings



Download and Configure Unit Controller and I/O Module Firmware

Getting Started

You will need the following:

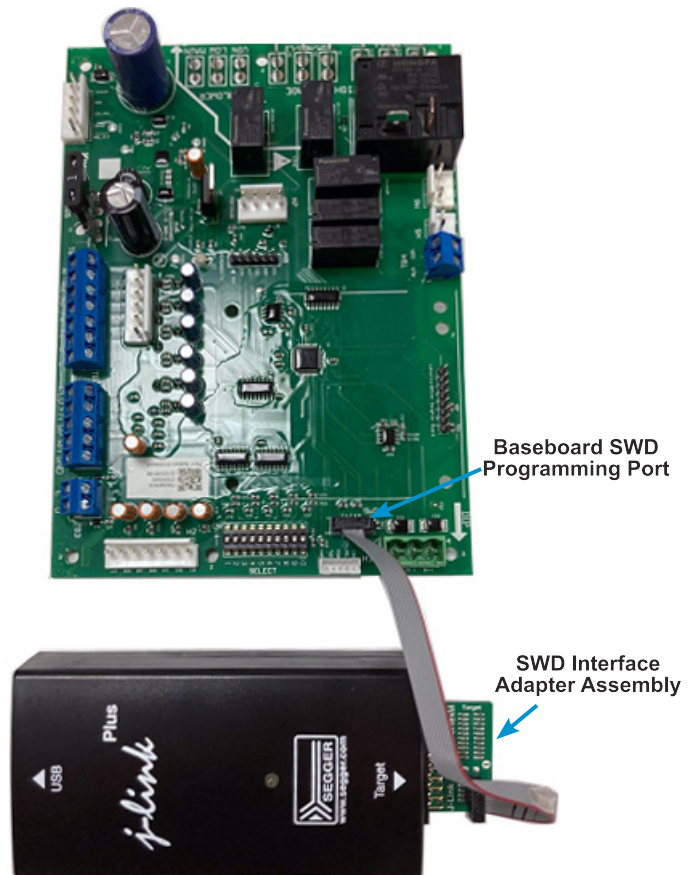
- WSHP unit controller
- I/O expansion module (if required), connected to the unit controller using the interface cable
- BACnet communication module (if required), installed on the unit controller
- Segger J-Link PLUS and SWD Interface adapter hardware installed. See Table 2 for SWD connector port location
- Segger J-Flash programming software installed
- Application firmware ".hex" file(s), saved to the hard drive:
 - Unit controller: "MT2300_WSHP 2507441020.hex"
 - I/O exp. module: "MT2310_WSHP 2507442020.hex"

- J-Flash Project file(s), saved to the hard drive:
 - Unit controller: "MT2300_wshp.jflash"
 - I/O expansion module: "MT2310_wshp.jflash"

NOTE: Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com to request a copy of firmware files.

1. Power down the unit controller.
2. Connect the 20-pin end of SWD adapter printed circuit board (PCB) into the J-Link JTAG port (Figure 6).
3. Connect the 10-Pin end of the SWD adapter cable to the SWD port on the unit controller or I/O expansion module to be programmed (Figure 6). Interface cable and connection ports also shown Figure 26.
4. If programming the unit controller, connect the 6-pin diagnostic cable connector to the baseboard H8 (diagnostic) port as shown in Figure 7. Diagnostic port also shown in Figure 25.
5. Apply power to the unit controller.
6. If programming the unit controller, perform the following:
 - a. Connect the USB end of the diagnostic cable to the PC (Figure 7).
 - b. Open the Terminal Emulator program, i.e. puTTY.
 - c. Configure the diagnostic serial port for: 115200 bps, 8 data, 1 stop, no parity, no flow control.

Figure 6: J-Link Attached to Unit Controller SWD Port



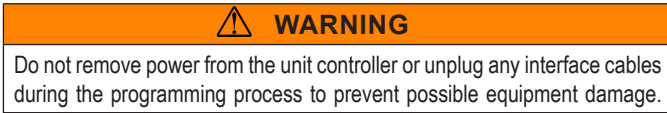
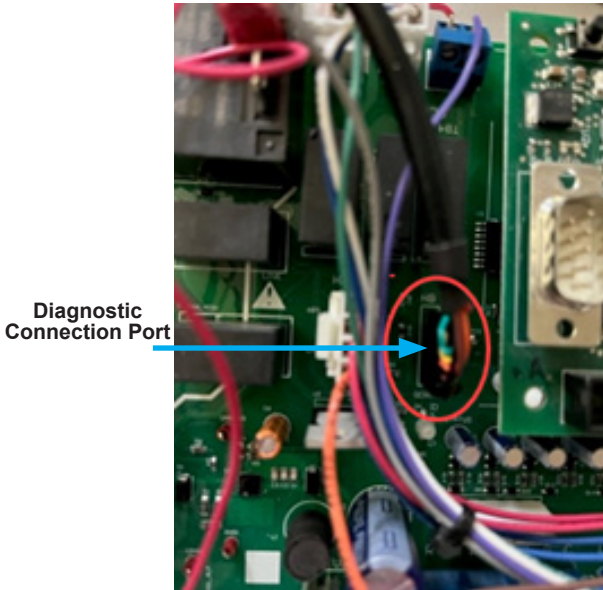
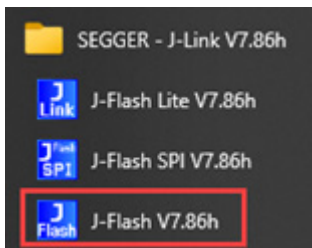


Figure 7: Diagnostic Cable Attached to Unit Controller



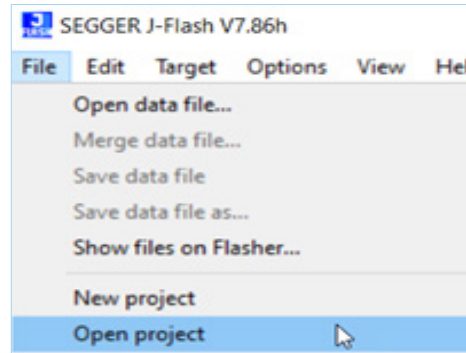
- Open the Segger J-Flash programming software from the Start menu (Figure 8).

Figure 8: Open J-Flash From Start Menu



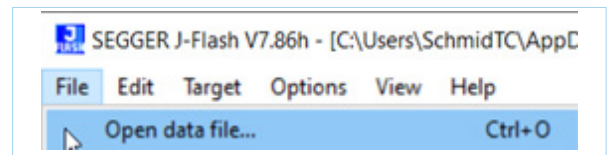
- Update the firmware in the J-Link hardware if a pop-up message appears.
- Click on File / Open project from the toolbar and select the appropriate ".jflash" project file that was saved to the hard drive (below.)
 - Unit controller: "MT2300_wswh.jflash"
 - I/O expansion module: "MT2310_wswh.jflash"

Figure 9: J-Flash: Open Project



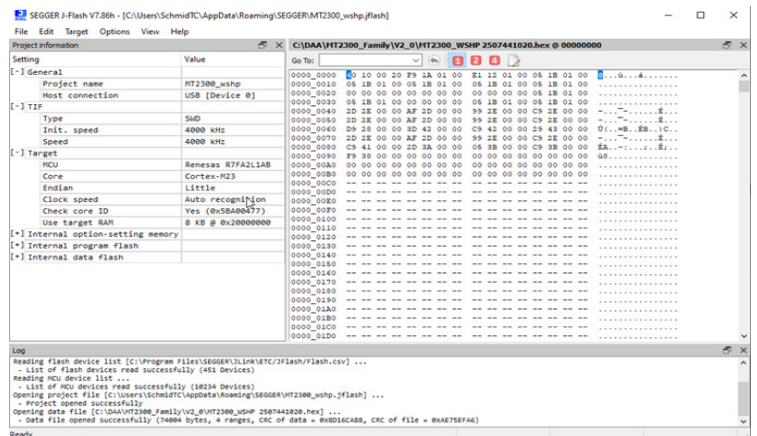
- Click on File / Open Data File from the toolbar and select the desired firmware ".hex" file that was saved to the hard drive (below.)
 - Unit controller: "MT2300_WSHP 2507441020.hex"
 - I/O exp. module: "MT2310_WSHP 2507442020.hex"

Figure 10: Open Data File



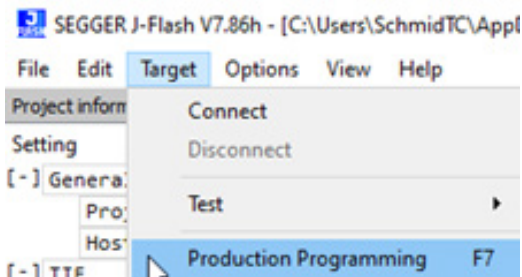
- Figure 11 shows the J-Flash screen that appears when a single project and data file are properly loaded. Verify that the J-Flash "CRC of data" and "CRC of file" hexadecimal numbers match the values specified in Table 7.

Figure 11: J-Flash: Project File Loaded Correctly



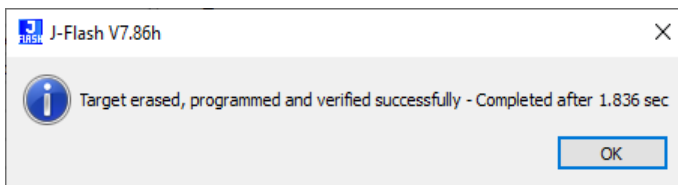
- Click on Target / Production Programming from the toolbar to start the MCU programming process.

Figure 12: J-Flash: Production Programming



13. Confirm the firmware has been properly downloaded and verified in the Target MCU (Figure 13), then click OK.

Figure 13: J-Flash: Target MCU Download Successful



14. Close the J-Flash program to complete the programming process.
15. If programming the unit controller, perform the following:
 - a. From a terminal emulator program (puTTY), press the '?' character and verify the correct software has been loaded.
 - b. Press the 'F' character to force the configuration properties to default values.

NOTE: Only perform the compressor brownout calibration if the 24VAC voltage is within normal operating parameters by pressing the # character. Otherwise, skip this step.

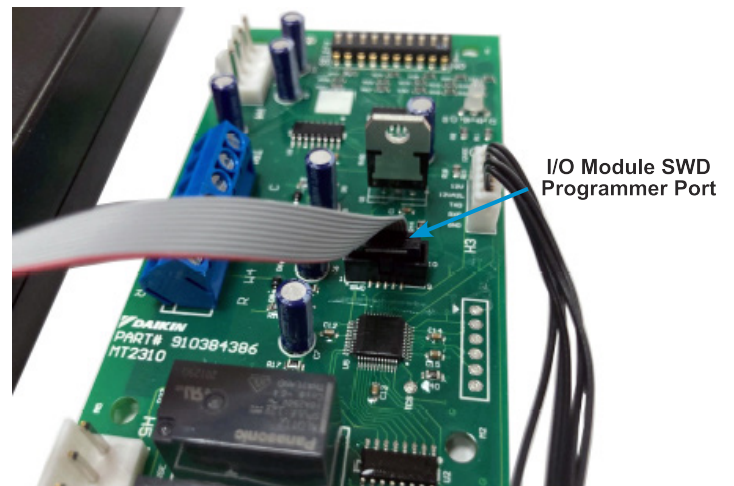
- c. Press the 'W' character to write the configuration properties to nonvolatile EEPROM memory.
- d. Verify the "EE Write=Pass" message is shown.
- e. Close the terminal emulator program.
- f. Disconnect the USB end of the diagnostic cable from the PC.

16. Power down the unit controller.
17. Disconnect the 6-pin diagnostic cable connector from the diagnostic port on the unit controller.
18. Disconnect the J-Link SWD connector on the printed circuit board.
19. Refer to Table 4 (unit controller) and Table 5 (I/O expansion module) to verify that the configuration switches are properly positioned for the WSHP unit model and desired options.

Programming is now complete, and the board is ready to use.

20. If needed, repeat the programming process steps 1-19 for additional boards. Refer to Table 1 for compatible hardware and software part numbers.

Figure 14: J-Link SWD Cable Connected to I/O Expansion Module SWD Port



Download BACnet Communication Module Firmware

Getting Started

You will need the following:

- WSHP unit controller baseboard, described in [Table 1](#)
- BACnet communication module hardware, installed on the unit controller ([Figure 25](#) and [Table 1](#))
- Segger J-Link PLUS and 20-Pin JTAG Interface cable with requirements as specified in [Table 3](#)
- Installed Segger J-Flash programming software
- BACnet communication module “.hex” and “.jflash” project files saved to the hard drive

CAUTION

Only qualified personnel are authorized to download software to the BACnet communication module. Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com for additional assistance.

The instructions provided here support the J-Link hardware and J-Flash software supplied by Segger Microcontroller. [Figure 15](#) shows the important programming features of the BACnet communication module for reference during the configuration process.

Installation and Setup

1. Power down the unit controller.
2. Remove (if connected) the jumper from pin 1 and pin 2 on J2 of the BACnet communication module.
3. Connect one end of the 20-Pin JTAG interface cable to the J-Link JTAG port ([Figure 16](#)).
4. Connect the other end of the JTAG interface cable to the P2 connector on the BACnet module ([Figure 16](#)).
5. Apply power to the unit controller
6. Open the Segger J-Flash programming software from the start menu.

WARNING

Do not remove power from the unit controller or unplug any interface cables during the programming process to prevent possible equipment damage.

7. Update the firmware in the J-Link hardware if a popup message appears.
8. Click on File / Open Project from the toolbar and browse to the hard drive location of the desired “MT2300_BACnet.jflash” project file ([Figure 17](#)).

Figure 15: BACnet Communication Module Features

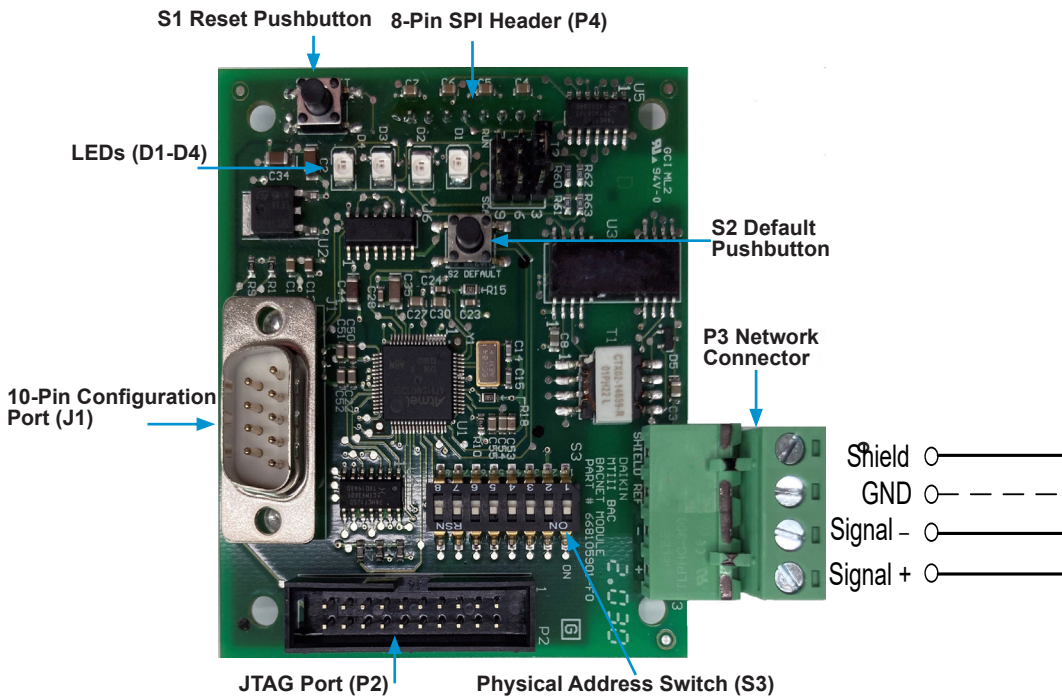
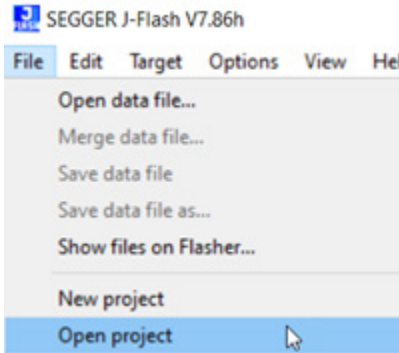


Figure 16: J-Link Programmer Connected to BACnet Module

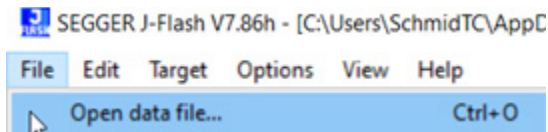


Figure 17: Open Project



9. Click on File / Open Data File from the toolbar and browse to the hard drive location of the desired “.hex” file (Figure 18).

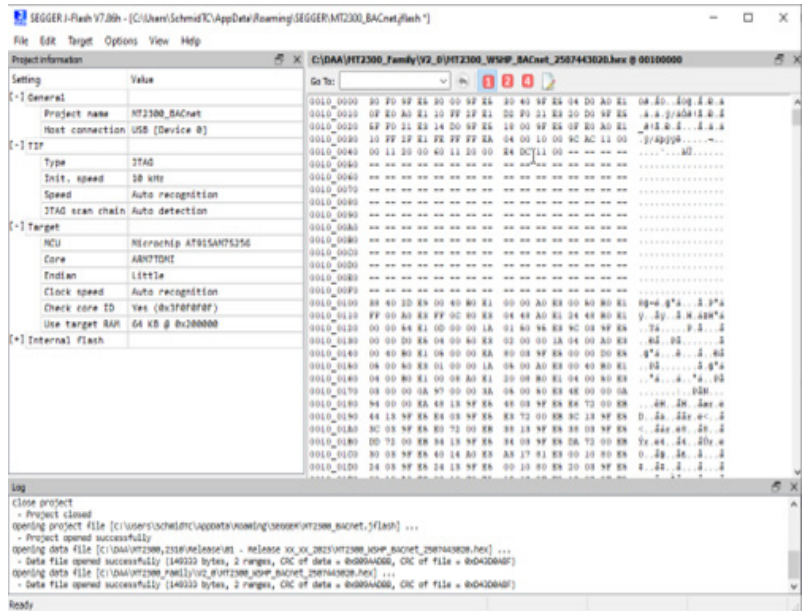
Figure 18: Open Data File



NOTE: The BACnet module software uses the data file MT2300_WSHP_BACnet_2507443020.hex as of this printing. Contact Daikin Applied Technical Support to verify the proper .hex file, if necessary.

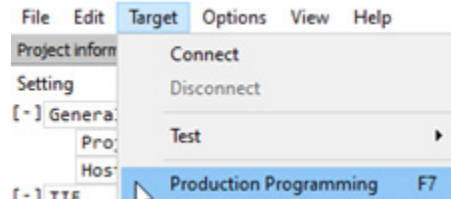
10. Figure 19 shows the J-Flash screen that appears when a single project and data file are properly loaded. Verify that the J-Flash “CRC of data” and “CRC of file” hexadecimal numbers match the values as specified in Table 7.

Figure 19: J-Flash: Project File Loaded Correctly



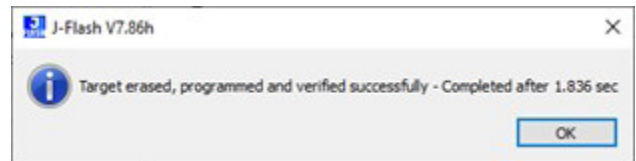
11. Click on Target/Production Programming to start the MCU programming process (Figure 20).

Figure 20: Production Programming



12. Confirm the firmware has been properly downloaded and verified in the Target MCU (Figure 21) and click OK.

Figure 21: Target Programming Successful



13. Close the J-Flash program to complete the programming process.
14. Power down the unit controller.
15. Disconnect the J-Link JTAG connector from the P2 connector on the BACnet communication module.
16. Proceed to the next section to confirm the BACnet communication module parameters are set to default values.

Setting BACnet Communication Module Parameters to Default Values

 **CAUTION**

The following procedure returns all BACnet parameters to factory default values. It is recommended that existing parameters are saved prior to starting this process. See the Appendix in the MicroTech SmartSource WSHP BACnet Communication Module IM 1362 and related Protocol Document, ED 19129 (www.DaikinApplied.com) for additional information.

1. Press and hold the Default and Reset push buttons on the BACnet communication module as shown in [Figure 15](#).
2. Apply power to the unit controller.
3. Release the Reset push button, continuing to hold the Default push button until all four BACnet communication module LEDs (D1 to D4) are on steady ([Figure 15](#)).
4. Verify that application is operating correctly by observing the following LED activity:
 - a. LED D1 flashes on and off approximately every half second. Indicates BACnet application is running.
 - b. LED D2 flashes in bursts approximately every half second. Indicates communication between the unit controller and the BACnet communication module.
 - c. LED D3 flashes for each message transmitted to the MS/TP network.
 - d. LED D4 flashes for each message received from the MS/TP network.

All BACnet communication parameters have now been returned to default settings. Configure network values as required.

NOTE: Refer to the following [Troubleshooting and FAQ](#) section. If necessary, contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com for technical assistance.

Troubleshooting and FAQ

Service and Support

The unit controller (Table 4) and I/O expansion module (Table 5) configuration switch options described here can be helpful when diagnosing and troubleshooting the unit.

Refer to the WSHP Unit Controller OM (Reference Documents) for complete details about LED activity, faults, and additional troubleshooting topics.

Table 4: Unit Controller Baseboard Configuration Switch Settings

Description	Switch	Setting	Description
Normal / Test Mode	1	Sw1 = OFF (0)	Normal Operation
		Sw1 = ON (1)	Service / Test Mode
Fan Operation	2	Sw2 = OFF (0)	Continuous Fan Operation (ON)
		Sw2 = ON (1)	Cycling Fan Operation (Auto)
Loop Fluid	3	Sw3 = OFF (0)	Water Loop Fluid
		Sw3 = ON (1)	Glycol Loop Fluid
Freeze Fault Detect (FFD)	4	Sw4 = OFF (0)	Disabled FFD
		Sw4 = ON (1)	Enabled FFD (LWT Sensor Required)
Room Sensor Setpoint Adjust Range	5	Sw5 = OFF (0)	Short Range -5 to +5°F (-2.78 to +2.78°C)
		Sw5 = ON (1)	Long Range 55 to 95°F (12.78 to 35.00°C)
Thermostat / Room Sensor Control	6	Sw6 = OFF (0)	Thermostat Control
		Sw6 = ON (1)	Room Sensor Control
Compressor Heating Source (Single Compressor)	7	Sw7 = OFF (0)	Allow Compressor Heating Operation
		Sw7 = ON (1)	Disable Compressor Heating Operation
Expansion Module Required (Single Compressor)	8	Sw8 = OFF (0)	IO Expansion Module Not Required
		Sw8 = ON (1)	IO Expansion Module Required
Compressor Availability (Two Compressor)	7 and 8	Sw7 = OFF (0)	Both Compressors Available
		Sw8 = ON (1)	(Automatic Compressor Fail Replace)
		Sw7 = ON (1)	Lead Compressor Available
		Sw8 = OFF (0)	Lag Compressor is Offline
		Sw7 = OFF (0)	No Compressors Available
WSHP Application Select	9	Sw9 = OFF (0)	Single Compressor Applications
		Sw9 = ON (1)	Two Compressor Applications
Discrete / Variable Speed Fan Select	10	Sw10 = OFF (0)	Single or Variable Speed Fan
		Sw10 = ON (1)	Dual Speed Fan

Table 5: I/O Expansion Module Configuration Switch Settings

Description	Switch	Setting	Description
Variable Fan Speed Row Selection	1 – 4	0000 to 1111 Binary	Variable Speed Fan Row Selection (1 to 16). Applies when "nciVsNetCnfgEn" is set to "Disable" the network override.
Secondary Heating Options	5	Sw5 = OFF (0)	None
	6	Sw6 = OFF (0)	None
	5	Sw5 = ON (1)	Supplemental Electric Heat
	6	Sw6 = OFF (0)	
	5	Sw5 = OFF (0)	Boilerless Electric Heat
	6	Sw6 = ON (1)	
5	Sw5 = ON (1)	Hydronic Heating	
6	Sw6 = ON (1)		
Hot Gas Reheat (HGR)	7	Sw7 = OFF (0)	HGR Disabled
		Sw7 = ON (1)	HGR Enabled
Waterside Economizer (WSE)	8	Sw8 = OFF (0)	Waterside Economizer Disabled
		Sw8 = ON (1)	Waterside Economizer Enabled
WSHP IO Expansion Module Application Select	9	Sw9 = OFF (0)	Single Compressor Applications
		Sw9 = ON (1)	Two Compressor Applications
Compressor Dual Speed Option (Single Compressor)	10	Sw10 = OFF (0)	Single Speed Compressor
		Sw10 = ON (1)	Dual Speed Compressor
Lead Compressor Select (Two Compressor)	10	Sw10 = OFF (0)	Compressor 1 is Lead
		Sw10 = ON (1)	Compressor 2 is Lead

Q: Room Sensor LED does not come on, or comes on for a little while, then goes out

A: This could be caused by incorrect voltage to the unit controller, incorrect wiring from the unit controller to the room sensor LED, defective hardware, or the unit is operating in the bypass occupancy mode.

- Verify that the unit controller has 24 VAC
- Verify that the unit is not operating in the bypass occupancy mode
- Verify if the unit runs/communicates when the LED is OFF
- If it runs properly without the LED, check the LED wiring connection
- Download application code to the unit controller
- Replace hardware, if necessary

Q: Unit is experiencing nuisance high pressure trips

A: High pressure trips can be caused by a faulty pressure switch or an improperly designed water system. High pressure switches can come loose, especially when the compressor is running. The connection could be compromised at the unit controller, a Molex connector in the middle of the switch wire, or where the wires land on the switch.

- Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com to discuss any issues that may be related to the design of the water loop itself.
- Verify that the high pressure switch connection to the unit controller is secured tightly to the unit controller.

BACnet Communication Module

Light Emitting Diodes (LEDs)

The BACnet communication module has four LEDs that indicate the status of the module, the connection to the unit controller and/or BACnet network. These LEDs are useful for verifying communication between the unit controller and the network, as well as diagnosing a potential problem. [Table 6](#) provides a description of the LED activity. For more details, see IM 1363, available on www.DaikinApplied.com.

Table 6: BACnet Communication Module - LED Activity

LED	Function	Description
D1	Program Running	Flashes with software application main loop activity
D2	SPI Message Transmit	Flashes with SPI communications with unit controller
D3	MS/TP Transmit	Flashes when transmitting an MS/TP message
D4	MS/TP Receive	Flashes when receiving an MS/TP message

Q: No LEDs are lit

A: The communication module may not be properly installed or may not have the BACnet application software loaded.

- Remove the communication module and then reinstall it, verifying that the connector lands on all of the pins (it is very easy to either miss just one pin or all of the pins even with the standoffs).
- If the communication module is properly installed, try it on a different, functioning unit. If the LEDs still do not function properly, replace the communication module.
- Re-download the BACnet software in the communication module. Contact the Daikin Applied Controls Customer Support group at 866-462-7829 or email DaikinControls@daikinapplied.com before proceeding with this option.

Q: All four LEDs are lit

A: The BACnet application software has not been properly downloaded.

- Re-download the BACnet software in the communication module.
- Replace the BACnet communication module.

Q: Program LED (D1) never blinks

A: The BACnet software is not running correctly in the communication module.

- Re-download the BACnet software in the communication module.
- Replace the BACnet communication module.

Q: SPI Comm LED (D2) never blinks

A: The communication module is not communicating with the unit controller.

- Verify that unit controller is controlling the water source heat pump unit.
- Re-download the unit controller application code.
- Re-download the BACnet software in the communication module.
- Install the communication module on a different, functioning unit to determine if the problem is associated with the unit controller or the communication module.

Q: RX LED (D4) never blinks

A: The communication module is not communicating with the network.

- Verify the BACnet MS/TP settings through the serial port on the communication module (check baud rate and any potential addressing conflicts).
- Verify proper network wiring.
- Re-download the BACnet software in the communication module.
- If the network settings are correct and the application software is functioning properly, this could indicate a hardware defect. Replace the communication module, if necessary.

Q: CRC errors

A: The BAS indicates “CRC errors” at the workstation.

- Upgrade the communication module to the newest version of BACnet software. It is not necessary to upgrade the unit controller or I/O expansion module software. Also see [Table 7](#).

Q: Communication module cannot be configured through serial port

A: This could be caused by an incorrect or defective cable used to configure the communication module, software installation error, a previous change in the serial port settings, or potentially defective hardware.

- Verify that the communication module is connected with a DB9 female-female (modem-modem) serial cross-over cable. Refer to the MicroTech SmartSource WSHP Network Protocol Document ED 19129.
- Confirm that the serial terminal device application settings are correct. Refer to the MicroTech SmartSource WSHP Unit Controller Protocol Document ED 19129.
- Verify that the LED activity is normal. See [Table 6](#).
- Try resetting the communication module back to original default settings.
- Re-download the BACnet software in the communication module.
- Replace the communication module, if necessary.

Q: Cannot write to network setpoint or network space temp input and space temp reads 621.806 (Analog Null)

A: The unit has been set up for thermostat control.

- Place the unit controller configuration switch #6 in the ON position to enable room sensor control.

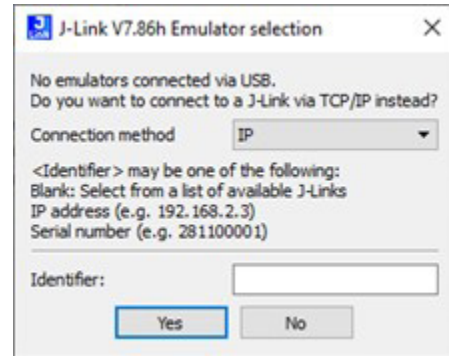
Q: Cannot write to network setpoint input but space temp reads valid value

A: The room sensor setpoint adjustment has been enabled. Set BACnet MSV:14 to “1” to disable.

Q: J-Link “No emulators connected via USB” error message appears (Figure 22)

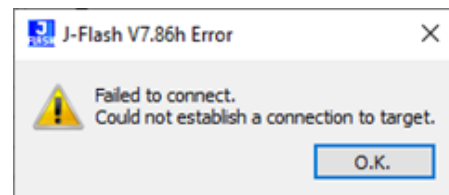
A: Follow these steps to correct the J-Link connection issue:

- Click the No button to close the error message.
- Click the OK button to close the J-Link connection failure message ([Figure 23](#)).
- Close the J-Flash software.
- Verify the J-Link USB cable is properly connected to the PC and the J-Link device.
- Repeat the downloading process.

Figure 22: No Emulators Connected via USB**Figure 23: Connection to J-Link Failed****Q: Target “Failed to connect” error message appears (Figure 24)**

A: Follow these steps to correct the target connection failure:

- Click the OK button to close the error message.
- Close the J-Flash software.
- Power down the unit controller.
- Verify the J-Link is properly connected to the SWD or JTAG connector on the board being programmed.
- Verify connections between boards are correct.
- Apply power to the unit controller.
- Verify 24VAC power to the unit controller baseboard.
- Repeat the downloading process.

Figure 24: Connection to Target Failed

NOTE: Replace the unit controller boards if problem persists after repeating the programming process.

Table 7: CRC CheckSum Values

Board Version	CheckSum Descriptions	
Baseboard v2.0	CRC of Data = 0x91884E83	CRC of File = 0x1BB4C8BC
IO Expansion Module v2.0	CRC of Data = 0x966B9D92	CRC of File = 0x98D20F7C
BACnet v2.0	CRC of Data = 0x57D52380	CRC of File = 0x68B35EB4

Figure 25: BACnet Communication Module Attached to Unit Controller

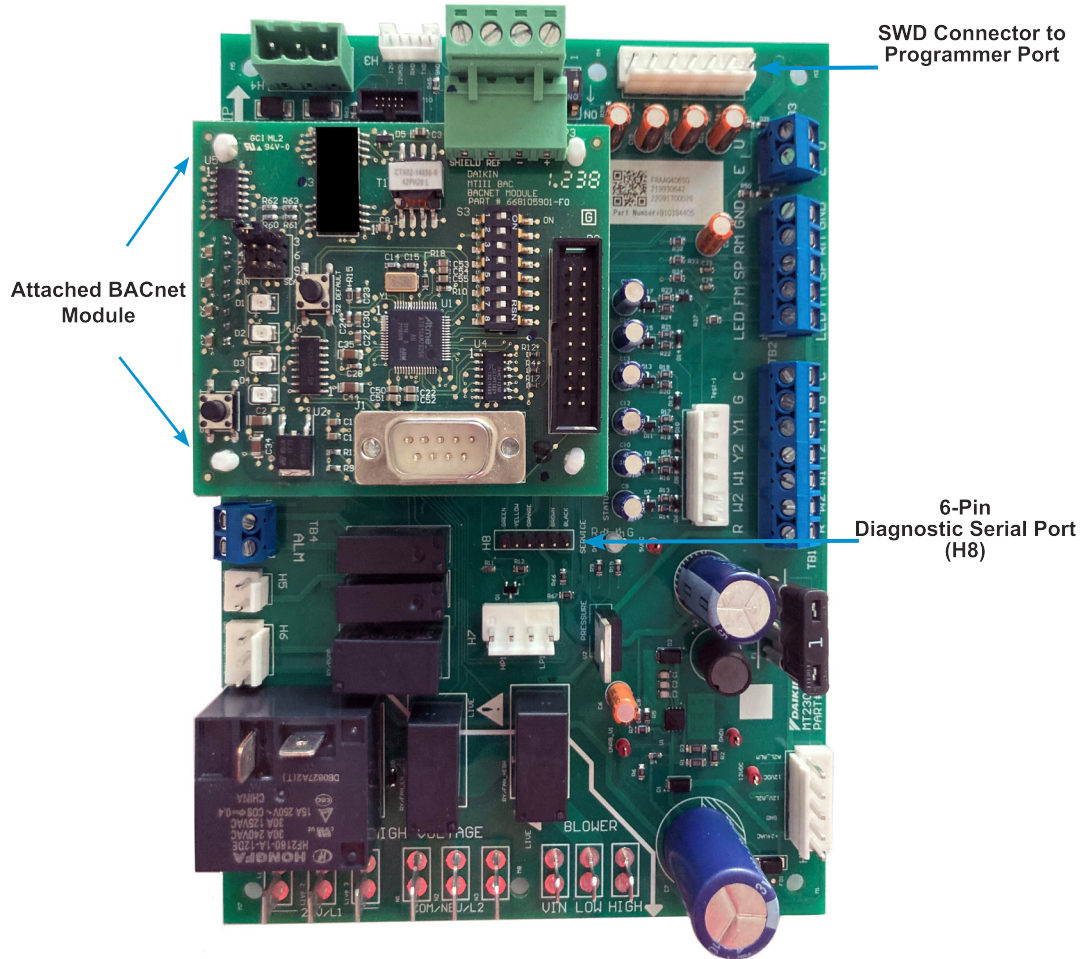
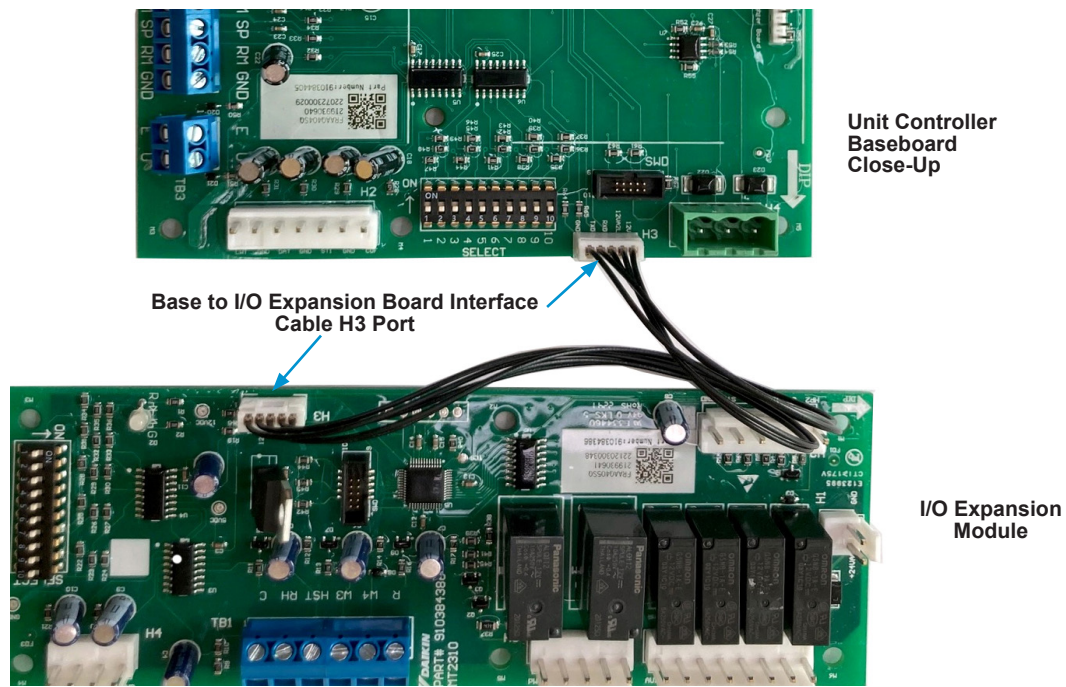


Figure 26: WSHP Unit Controller Baseboard Connected to I/O Expansion Module



Revision History

Revision	Date	Description of Changes
OM 1362	August 2023	Initial release. New hardware and software part numbers.
OM 1362-1	May 2024	Updated v2.0 app software part number in referenced tables and also CRC checksum data to Table 7. V2.0 software supports single/two stage and dual compressor WSHP R32 models.

COMPLETE HVAC SYSTEM SOLUTIONS

SELF-CONTAINED | ROOFTOPS | COILS | CONDENSING UNITS
AIR HANDLERS | WATER-COOLED CHILLERS | AIR-COOLED CHILLERS
MODULAR CENTRAL PLANTS | SITELINE BUILDING CONTROLS
UNIT HEATERS | FAN COILS | AIR PURIFIERS | WATER SOURCE HEAT PUMPS
VARIABLE AIR VOLUME UNITS | UNIT VENTILATORS



13600 INDUSTRIAL PARK BLVD. | MINNEAPOLIS, MN 55441
1-800-432-1342 | 763-553-5330

LEARN MORE AT
DAIKINAPPLIED.COM

PART NUMBER: OM1362-1

© 2024 DAIKIN APPLIED | (800) 432.1342 | WWW.DAIKINAPPLIED.COM